|  |  |  |
| --- | --- | --- |
| **to:** |  | **from:** |
| {{TableStart:Case}}{{Contact Name: Salutation 1}} {{Contact Name: First Name 1}} {{Contact Name: Last Name 1}}{{TableEnd:Case}} |  | Genomic Health - Customer Service |
| **fax number:** |  | **date:** |
| {{TableStart:Case}}{{Contact Name: Fax 1}}{{TableEnd:Case}} |  | {{Today}} |
| **Phone number:** |  | **total no. of pages including cover:** |
| {{TableStart:Case}}{{Contact Name: Main Phone 1}}{{TableEnd:Case}} |  |  |

Dear {{TableStart:Case}}{{Contact Name: Salutation 1}} {{Contact Name: Last Name 1}}{{TableEnd:Case}},

This is a courtesy fax to notify you that the following patient’s specimen is currently undergoing additional pathologic review in order to confirm there is sufficient tumor on deeper sections. This may result in a slight delay in the turn-around time.

**Order**: {{TableStart:Case}}{{Order\_ID}}

**Patient Initials**: {{Patient\_Initials}}

**DOB**: {{DOB\@ MM/dd/yyyy}}{{TableEnd:Case}}

**Ordering Physician**: {{TableStart:OROrdering}}{{Order\_Role\_Name}}{{TableEnd:OROrdering}}  
**Date Order Received**: \_\_\_\_\_\_\_\_\_  
**Date Specimen Received**: \_\_\_\_\_\_\_\_\_

Feel free to contact our Customer Service Group should you have any questions.

Best regards,

Customer Service

Genomic Health, Inc.®

**Onco*type* DX® Prostate Cancer Assay**

Phone:  877-ONCOTYPE (877-662-6897)

Fax:  650-362-6487